

## PRIVACY STATEMENT

PRIVACY POLICY for [www.mobilesolutions.uk.com](http://www.mobilesolutions.uk.com)

At Mobile Solutions (UK) Ltd we are dedicated to safeguarding and preserving your privacy when visiting our site or communicating electronically with us. This Privacy Policy, together with our terms of use, provides an explanation as to what happens to any personal data that you provide to us, or that we collect from you. We do update this Policy from time to time so please do review this Policy regularly.

### Information We Collect

In operating our website we may collect and process the following data about you:

- i. Details of your visits to our website and the resources that you access, including, but not limited to, traffic data, location data, weblogs and other communication data.
- ii. Information that you provide by filling in forms on our website, such as when you registered for information or make a purchase.
- iii. Information provided to us when you communicate with us for any reason.

### Use of Cookies

On occasion, we may gather information about your computer for our services and to provide statistical information regarding the use of our website to our advertisers.

Such information will not identify you personally it is statistical data about our visitors and their use of our site. This statistical data does not identify any personal details whatsoever.

Similarly to the above, we may gather information about your general internet use by using a cookie file. Where used, these cookies are downloaded to your computer automatically. This cookie file is stored on the hard drive of your computer as cookies contain information that is transferred to your computer's hard drive. They help us to improve our website and the service that we provide to you.

All computers have the ability to decline cookies. This can be done by activating the setting on your browser which enables you to decline the cookies. Please note that should you choose to decline cookies, you may be unable to access particular parts of our website.

Our advertisers may also use cookies, over which we have no control. Such cookies (if used) would be downloaded once you click on advertisements on our website.

### **Use of Your Information**

The information that we collect and store relating to you is primarily used to enable us to provide our services to you. In addition, we may use the information for the following purposes:

- i. To provide you with information requested from us, relating to our products or services.
- ii. To meet our contractual commitments to you.

We do not pass your details to any third parties

### **Storing Your Personal Data**

Data that is provided to us is stored on our secure servers. Details relating to any transactions entered into on our site will be encrypted to ensure its safety.

The transmission of information via the internet is not completely secure and therefore we cannot guarantee the security of data sent to us electronically and transmission of such data is therefore entirely at your own risk. Where we have given you (or where you have chosen) a password so that you can access certain parts of our site, you are responsible for keeping this password confidential.

### **The Data Protection Act/GDPR**

In accordance with the Data Protection Act, and the GDPR we have a legal duty to protect any information we collect from you. We will only use your information for the purpose as described and we do not pass on your details to any other third party. You have a right to access your personal data and rectify any inaccuracies.

Should you purchase of one of our products, we do not retain any payment details pertaining to the purchase

### **Disclosing Your Information**

Where applicable, we may disclose your personal information to any member of our group. This includes, where applicable, our subsidiaries, our holding company and its other subsidiaries (if any).

We may disclose your details:

- ii. Where we are legally required to disclose your information.

iii. To assist fraud protection and minimize credit risk.

**Third Party Links**

You may find links to third party websites on our website. These websites should have their own privacy policies which you should check. We do not accept any responsibility or liability for their policies whatsoever as we have no control over them.

**Access to Information**

The Data Protection Act 1998 and the GDPR gives you the right to access the information that we hold about you. Should you wish to receive details that we hold about you please contact us using the contact details below.

Contacting Us

We welcome any queries, comments or requests you may have regarding this Privacy Policy. Please do not hesitate to contact us at: [info@mobilesolutions.uk.com](mailto:info@mobilesolutions.uk.com)

**CANCELLATION FORM**

To Mobile Solutions (UK)Ltd, 1 Chequers Road, West Meadows Industrial Estate, Derby DE21 6EN.

I/We\* hereby give you notice that I/We\* cancel my/our\* contract for the sale of the following goods\*/for the supply of the following service\*:

Ordered on\*/Received on\*: .....

Order /Invoice no: .....

Name of consumer(s): .....

Address of consumer(s): .....

.....

Signature of consumer(s): ..... *(only if this form is notified on paper)*

Date: .....

*\*Delete as appropriate*